



Operation and How-To for the Time Timer WASH

Steps for first use

Congratulations on your new Time Timer WASH! Here are some simple steps to take to get you started:

1. Remove Time Timer WASH from the package.
2. Carefully peel off the protective sticker that covers the face of the Time Timer WASH.
3. Gently twist the rear cover to the unlocked position and remove.
4. Open the battery compartment and insert three new AA/1.5V batteries.
5. Replace the battery cover and back cover of unit and twist to the locked position.
6. The Time Timer WASH is now ready to use.

Options for mounting the Time Timer WASH

There are multiple ways that the WASH can be placed or mounted for use.

1. Set the WASH on a level surface. (see mounting option D on the insert of package).
2. Use the included suction cup to attach the WASH to a flat surface:
 - a. Leave the suction cup attached to the back of the WASH and affix to a flat, smooth vertical surface. (see mounting option A on the insert).
 - b. Remove the suction cup from the back of the WASH and mount the timer on the wall using the nail hole on the back cover. (see mounting option B on the insert).
 - c. After removing the cover from the WASH, take the suction cup off of the back cover and place in the half-circle receptacle on the bottom of the WASH. Replace the back cover. This will allow the WASH to be suction cup-mounted to a flat, smooth horizontal surface, like a countertop. (see mounting option C on the insert).

About the Time Timer WASH Suction Cup

The Time Timer WASH Suction Cup, as with all suction cups, adheres best to smooth, non-porous surfaces such as smooth tile, marble, glass, or mirrors. Surfaces should be totally free of any dirt or soap before trying to attach the WASH suction cup. To ensure a strong hold, please follow the steps below:

1. Clean the smooth surface with a household cleaner, rinse and dry thoroughly.
2. Further clean the surface with rubbing alcohol and dry thoroughly.
3. Run the Suction Cup under warm water and shake off the extra moisture.
4. Insert the Suction Cup into the bottom or back of the Time Timer WASH. Press the WASH and suction cup firmly into the non-porous surface, ensuring there are no air bubbles or gaps between the cup and the surface.
5. To further ensure a strong hold when applying vertically on a wall or mirror, allow the suction cup to set for 24 hours before adding the Time Timer WASH unit.



Tip: Periodically press down the suction cup to remove any possible air pockets that may have developed over time.

Note: The unit will not stick securely to a non-smooth or porous surface, such as brick, plaster, painted or brushed metal, or wood. Changes in temperature and humidity can also change the pliability of the suction cup, therefore causing air pockets to develop under the suction cup, and ultimately the unit to fall. For best results, apply in temperatures that are warmer than 40 degrees Fahrenheit/5 degrees Celsius and on a surface that is at room temperature.

How to use the Time Timer WASH

1. Slowly wave or hold a hand in front of the two infrared sensors at the top of the face of the timer. It is not necessary to touch the Time Timer WASH to begin timing.
2. The WASH will automatically begin to countdown for a total of 30 seconds:
 - a. Wet hands and apply soap – 5 seconds
 - b. Scrub hands – 20 seconds
 - c. Rinse hands and dry – 5 seconds
3. The WASH has optional audible prompts at the start, end and transitions between steps. To turn off the transition prompts, press the white button on the top of the WASH until the curved lines icon in the center disappears.
4. There is also optional music that plays during the 30 second countdown. To turn off the music, press the white button on the top of the WASH until the musical note icon disappears.
5. To turn off both the transition prompt and the music, press the white button on the top of the WASH until both icons appear in a circle with a line through the center which indicates silent operation.
6. To stop or start the music or transition prompt while the timer is in operation, press the white button on the top of the WASH.
7. To stop the timer before the end of the countdown cycle, hold a hand in front of the sensors for 3 seconds.
8. If an object, like a towel, covers the sensors for more than 90 seconds, the WASH will turn off and enter sleep mode. To turn the WASH back on, press the top button once.



How to Change Batteries in the Time Timer WASH

The Time Timer WASH requires 3 AA/1.5V Batteries. We recommend using high quality, single-use alkaline batteries for best results and longevity.

1. Gently twist the rear cover to the unlocked position and remove.
2. Open the battery compartment and insert three new AA/1.5V batteries.
3. Replace the battery cover and rear cover of unit and twist to the locked position.
4. The Time Timer WASH is now ready to use.

Your Time Timer WASH includes a low-battery indicator. You will see this icon light up when the batteries are 70% through the life needed to operate the WASH.

Note: During battery replacement, the Time Timer WASH remembers the last setting, including sound settings and Sleep Mode, for about 40 seconds. If battery replacement takes longer than 40 seconds, the unit will default to factory settings.

To learn more about how long the batteries will last, see "How long will the batteries last in my Time Timer WASH?" in Frequently Asked Questions.

How to Change the Sound Settings on the Time Timer WASH

The WASH has optional audible prompts at the start, end, and transitions between steps.

1. To turn off the transition prompts, press the white button on the top of the WASH until the curved sound lines icon in the center disappears.
2. There is also optional music that plays during the 30 second countdown. To turn off the music, press the white button on the top of the WASH until the musical note icon disappears.
3. To turn off both the transition prompt and the music, press the white button on the top of the WASH until both icons appear in a circle with a line through the center which indicates silent operation.

Note: To stop or start the music or transition prompt while the timer is in operation, press the white button on the top of the WASH.



Sleep Mode

The Time Timer WASH is activated with an infrared sensor. The Time Timer WASH is designed so if something is blocking the sensor, in close proximity, for more than 90 seconds, the Time Timer WASH will go into Sleep Mode to preserve battery power. For example, if the unit is placed closely facing a wall, or a towel is covering the timer and blocking the sensor, this will cause the timer to go into Sleep Mode.

To take the Time Timer WASH out of Sleep Mode, press the top button. Upon pressing the button, the unit will resume normal operation.

Note: If the Time Timer WASH is in Sleep Mode when batteries are removed and replaced, the unit will remain in Sleep Mode even with new batteries inserted. This may make it appear that the timer is not working, when in fact, it is simply "sleeping." If this happens, simply press the top button to wake the unit from Sleep Mode.

Trouble Shooting

Why won't my Time Timer WASH turn on?

1. First, check the batteries. We recommend quality, single-use alkaline batteries for best results. For more information about the batteries, see "How long will the batteries last in my Time Timer WASH?" and "How to Change Batteries in the Time Timer WASH".

Note: During battery replacement, the Time Timer WASH remembers the last setting, including sound settings and Sleep Mode, for about 40 seconds. This may make it appear that the unit is not working if batteries were replaced while it was in Sleep Mode. If this happens, simply press the top button and the unit will continue normal operation.

2. Make sure that you are either holding or waving slowly in front of the infrared sensor. If hands are being waved too quickly, or the hand is being held below the infrared sensor, the timer will not trigger.
3. If the batteries are new and charged and holding or waving the hand is not triggering the activation, the timer may have gone into "Sleep Mode" to preserve battery power. To wake the Time Timer WASH from Sleep Mode, simply press the top button. To learn more about how Sleep Mode works, please read "Sleep Mode."
4. If these do ideas do not help, please contact us.



My suction cup won't stick.

If your suction cup is not sticking, first check the surface that it is adhered to.

1. Check the surface – The Time Timer WASH Suction cup, as with all suction cups, adheres best to smooth, non-porous surfaces such as smooth tile, marble, glass, or mirrors. Surfaces should be totally free of any dirt or soap before trying to attach the WASH suction cup.
2. Clean the surface and the suction cup – For more information about how to best prep the surface for cleaning, see "About the Time Timer WASH Suction Cup".
3. The cup may have become misshapen over time – if this is the case, put the suction cup in boiling water for a few minutes to help it reshape.
4. Still having issues? Contact us for a replacement suction cup.

Frequently Asked Questions

How long will the batteries last in my Time Timer WASH?

The Time Timer WASH requires 3 AA/1.5V Batteries. We recommend using new high quality, single use alkaline batteries for best results and longevity.

The duration of the batteries will depend on various factors, including how often it is used and if music and alerts are used. With good batteries, your Time Timer WASH should last for over 9,000 activations in silent mode, or 5,500 activations if music and beep alerts are used.

Your Time Timer WASH includes a low-battery indicator. You will see this icon light up when the batteries are over 70% through the life needed to operate the WASH. Your Time Timer WASH will last approximately 1,600 activations after the battery indicator light turns on.

What happens if my Time Timer WASH stops working or breaks?

Your Time Timer WASH is covered with the Time Timer 100% Satisfaction Guarantee – No questions asked – within a year of purchase.

Can the Time Timer WASH get wet?

Your Time Timer WASH unit is designed to be used in a bathroom or kitchen. It is humidity resistant to IP54 level. What does that mean? That means your Time Timer WASH can operate in a steamy bathroom without water getting into the electronics.



Although designed to be protected from water splashes and humidity, your Time Timer WASH is not waterproof. The Time Timer WASH will not work if it has been fully submerged in water.

Can you make the sound on the Time Timer WASH stop? How loud is the sound?

Sometimes you want to change the sounds setting depending on the environment or the user. To set the sound, simply press the button on the top of the timer. Each time you press the button, it will cycle through the sound options: no sound, beep at transitions, or beep at transitions and music throughout. To change the sound midway through the process, simply hit the top button while the timer is counting down. Read more about the sound options in "How to Change Sound Setting on the Time Timer WASH."

How loud is the sound? The music and beep are at about 70db at 12" (30 cm) away from the timer.

Will the Time Timer WASH work with the lights off? What about a brightly lit room?

The Time Timer WASH will activate in any dark or normally or naturally lit area. It will activate in complete darkness. It will NOT activate when in direct sunlight or above 300 Lux (very bright, direct light).

How can I make sure the Time Timer WASH doesn't go off all the time, unintentionally, in a busy environment?

The infrared sensor on the Time Timer WASH will only activate when its beam is broken anywhere between 0 and ~4.5 inches (0 and ~11.5 cm) in front of the timer. In order to prevent the timer activating when lights are turned on or people are passing closely by, the hand (or object) initiating the timer, must be in that close range and held there for at least half a second. This prevents most false activations.

You can also force the timer to go into Sleep Mode by covering it or blocking the sensor for more than 90 seconds. Once you are ready to wake it from Sleep Mode, simply press the top button. After awakening, the timer can then be activated with the touchless operation. To read more about Sleep Mode, see "Sleep Mode."

To stop the timer mid-cycle, simply hold your hand in front of the sensor for 3 seconds.